

Your STORMWATER UTILITY

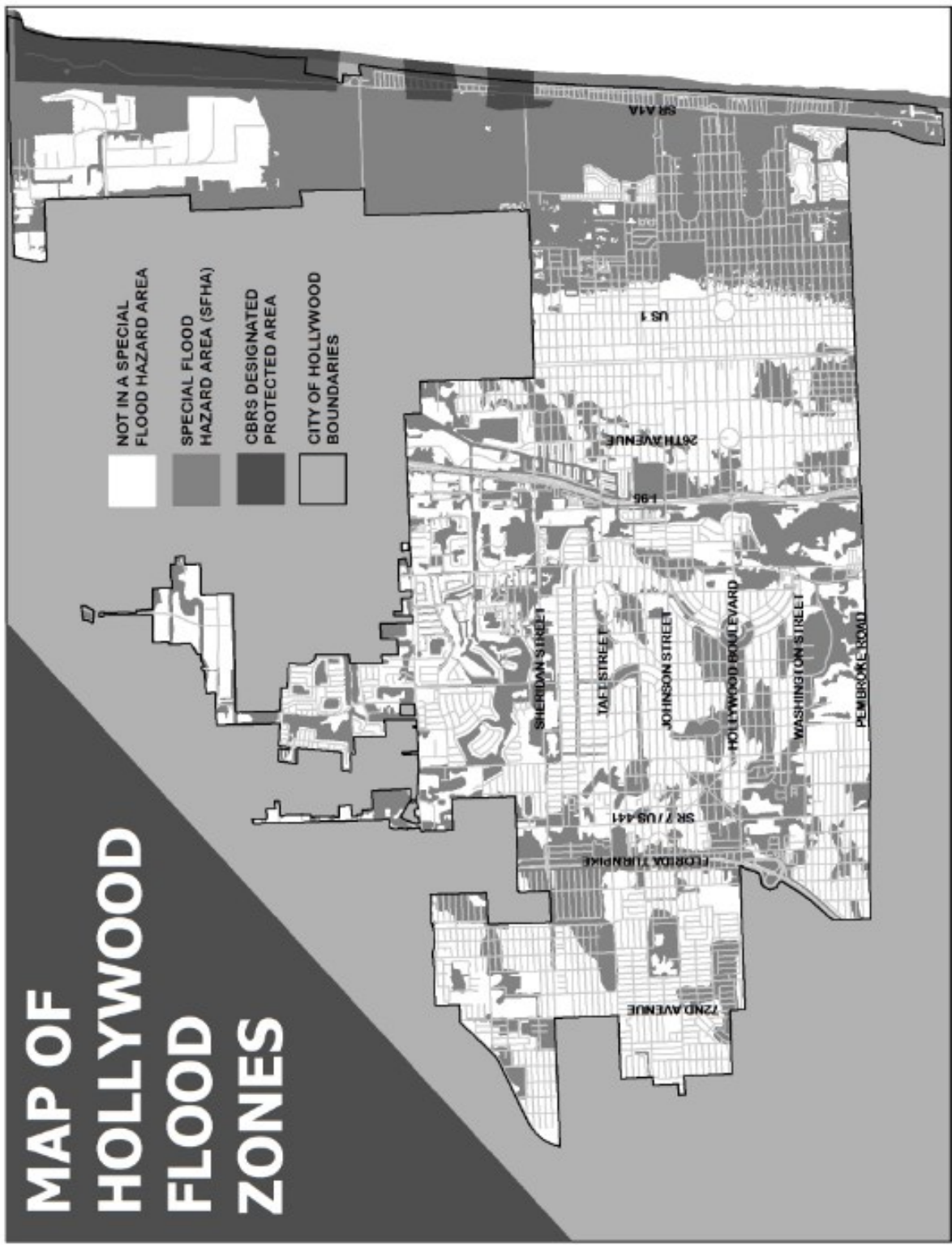
In 1968, Congress created the National Flood Insurance Program to provide flood insurance to people who live in areas with the greatest risk of flooding.

You are receiving this flyer because your property is within or near a Special Flood Hazard Area (SFHA).



**Flood Zone Determination Requests
and Drainage Engineer**
954.921.3930

- Mayor Josh Levy
 - Debra Case, District 1 Commissioner
 - Peter Hernandez, District 2 Commissioner
 - Traci L. Callari, District 3 Commissioner
 - Richard Blattner, District 4 Commissioner
 - Kevin Biederman, District 5 Commissioner
 - Linda Sherwood, District 6 Commissioner
 - Dr. Wazir Ishmael, City Manager
 - Vivek Galav, PE, Director, Department of Public Utilities
- Produced by the Department of Public Utilities
Engineering Construction Services Division
P.O. Box 229045
Hollywood, FL 33022
954.921.3930 • www.hollywoodfl.org



Flood Preparedness in Hollywood and the National Flood Insurance Program

Anyone may experience flooding. Because the City of Hollywood is located in a relatively flat, low, geographical area we are susceptible to flooding from major rain storms and storm surges. We are also adjacent to the Atlantic Ocean, Intracoastal Waterway, and many lakes and canals that can overflow. In addition, the water table is just below the surface in most locations. These conditions can leave rainwater stagnant with nowhere to go and cause flooding. This document is meant to both inform you of this hazard and provide you with information on how you can protect yourself and your property. It can also help you determine your property's FEMA flood rating, how to obtain flood insurance, build responsibly, and protect and maintain our natural floodplains.

Know your property. It is important to know your home's specific flood elevation. Elevation certificates can usually be found with closing or mortgage documents. Post 1991 flood elevation certificates can also be obtained from Archives and Records for a small fee by calling 954.921.3585 to make a records request. Hollywood staff can also help you understand your local flood maps, special hazard areas, FIRM (Food Insurance Rate Map) zones, elevation certificates and other important flood-related information such as historical or repetitive flood problems, natural floodplain functions and protected coastal barrier areas. The FEMA Flood Maps are available online at www.broward.org/Environment/FloodZoneMaps/Pages/ProposedNewFloodMaps.aspx

For additional information on a property located in Hollywood, please email your street address to averea-feria@hollywoodfl.org or call the Engineering & Construction Services Division (ECSD) at 954.921.3930. You can also visit ECSD Staff on the 3rd Floor of City Hall, Room 308, Monday thru Thursday 7am–6 pm.

Protect your property. Flood damage is not covered by homeowner policies. The Federal Emergency Management Agency (FEMA) commends everyone obtain flood insurance. Flood insurance from the NFIP can cover damage to your home or business but contents coverage is separate. Whether you rent or own, make sure to ask your insurance agent about contents coverage. There is usually a 30-day waiting period before coverage goes into effect. **Plan ahead!** To find out more about obtaining flood insurance call your insurance agent or visit www.fema.gov/national-flood-insurance-program. There are also many ways to minimize or prevent property damage before a flood.

- Elevate and secure electrical appliances
- Place low-lying electrical fixtures on separate circuits
- Use flood-resistant materials on exterior surfaces
- Elevate or cover furniture and valuables

To learn more please visit www.floods.org or www.floodsmart.gov.

Build Responsibly. Planning to make improvements or major repairs to your home? Make sure to get the proper permits and advice. Poor planning can cause big problems later. Homes in designated flood or coastal high hazard areas (V-Zones) may be required to include special flood protection measures. This may include raising the elevation of the structure if damages or the cost of improvement are $\geq 50\%$ of the structures market value. Please contact the City of Hollywood Drainage Engineer at 954.921.3930 for more information or to schedule a no charge site visit.

Protect yourself and family from flood dangers and other potential disasters. Local weather and flood warnings are available through a variety of radio, TV, online, and phone application ("app") sources. The City of Hollywood provides critical emergency information via Public Access Cable Channel 78, and CodeRED alerts. Sign up to receive messages at <https://public.coderedweb.com/CNE/en-US/FA01FBCAEECA> Regardless of apparent conditions, depth of flood waters can be very

difficult to determine.

- ***Never walk or drive through flowing or standing water!***
- Avoid skin contact with storm flood waters as sewage from overflowing lines could be present in the puddles.
- Be alert for small animals that are flushed out by flooding conditions and may bite when disturbed.
- **Avoid downed power lines and electrical wires.**
- Turn off the power in your house if it becomes flooded. This includes all gas tanks and lines.
- Ventilate areas if gas may be present.
- Do not smoke or use candles or open flames until you are sure no gas leak exists.

Don't wait until a hurricane watch or warning has occurred to prepare! Annual hurricane planning guides are available at www.hollywoodfl.org - search for "Hurricane Guide."

You can also call Broward County's Emergency Management Hurricane Hotline at 954.831.4000 or Dial 311. For non-emergency safety concerns or questions, call the Hollywood Police Department non-emergency number: 954.764.4357.

Protect our environment. It is illegal to throw anything in the lakes, canals, Intracoastal, ocean or other waters. Dumping, spilling or discharging any non-stormwater material to any surface area or storm water management system is also prohibited. A clean drainage system basins, is essential to a safe and healthy environment. Hollywood cleans all catch basins at least annually. You can help by keeping your yard and swale free of leaves, brush, paper and other debris. Swales are the strips of land between the sidewalk and the street, usually in front of the property. Swales should always be lower than the pavement to allow proper drainage from the roadway. Homeowners are required to maintain their swales to help protect our waterways and prevent flooding. Help us keep the waters and streets of the City of Hollywood clean. If you witness any dumping of material into storm drains or waterways, please call the Regulatory Compliance Office at 954.921.3414.